FORESIGHT®
INTELLIGENCE

Senior Business Intelligence Technology Consultant
Doers Wanted. Dreamers Encouraged.

Our Senior Business Intelligence Technology Consultant performs a wide range of job duties utilizing technical know-how and an exceptional, pro-active customer service approach, ensuring high levels of customer satisfaction. Maintains a very hands-on focus for technology matters and has an affinity for solving complex technical issues and delivering projects on time and within budget. Provides direction and oversight of the daily activities of project teams. This senior level technical role allows you to utilize both strong interpersonal/communication skills and superior technical skills to manage the entire lifecycle of complex customer projects, offering the ability to see your work product in action.

REPORTS TO: Vice President of Operations

Job Duties and Responsibilities:
- Identify, evaluate and recommend appropriate technologies and strategies for building products and delivering services.
- Manage complex projects, including providing direction and oversight of the day to day assignments of solutions consultants for the entire product life cycle.
- Consult with customers on custom project requests, gather specifications, document statements of work/quotes for clients, develop and validate reports, coordinate with development team to implement specific requests, test, deliver and close projects.
- Serve as the escalation point in the organization for all technical issues and development.
- Train/mentor new hires in our internal systems and processes.
- Attend conferences to showcase our software and meet face-to-face with existing and potential customers, as needed.
- Develop written technical manuals/materials as necessary.
- Performs other duties and responsibilities as required or assigned.

Minimum Requirements:
- Bachelor's degree in computer science, business administration, or related area. An advanced degree in one of these fields is a plus.
- 7 to 10 years of technical experience, including infrastructure, development, SDLC and database.
- Excellent oral/written communication skills and interpersonal skills, with the ability to articulate ideas to both technical and non-technical audiences.
- Innovative, self-motivated and self-directed with keen attention to detail, exceptional service orientation and the ability to motivate others in a team-oriented, collaborative environment.
- Ability to work directly with customers, understanding and fulfilling their needs in a competent manner.
- Ability to discern user requirements and develop specifications.
- Expert with C# and SQL.
- Experience with Microsoft system administration and web server configuration.
- Knowledge of internet protocols, database management systems, revision control systems, information security vulnerabilities and risk management.
- Experience with financial reporting and a business understanding of the underlying data.
- Ability to follow through to completion both your own projects and those of others.
- Ability to learn new technologies quickly, step outside your own comfort zone and handle unfamiliar challenges enthusiastically.
- Enjoys work (overcoming obstacles is fun), loves to help people and can work well independently or in groups.